

WEBINAR: SEPTEMBER 16<sup>TH</sup>

2:00 PM - 2:30 PM EDT

Title: Systems Engineering and Quality Improvement in Healthcare



Victoria Jordan, Ph.D. is the Vice President of Quality and Patient Safety at Emory Healthcare. In her role, she develops, plans, coordinates and leads the implementation of quality improvement efforts, regulatory compliance, certifications, policy management, infection prevention, patient safety, and clinical data analytics across Emory Healthcare. This includes strategic oversight of quality initiatives across all of Emory's hospitals, its many primary care clinics and specialty clinics.

Previously she served as the Executive Director of Performance Improvement at MD Anderson Cancer Center in Houston, TX, and as the Director of Performance Improvement at Vanderbilt University Medical Center in Nashville, TN. Dr. Jordan received her MS and Ph.D. degrees in industrial and systems engineering from Auburn University, and her MBA from the Ohio State University.

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